



BUSINESS UPDATES

Message from the President & CEO



It is vitally important that our core business support services are effective and as such the QMS Team continues the good work along with enhanced First Aid training for staff, compounded by continuous Health & Safety Training.

Great news that more contracts are won by QZS and also I Pest Control have delivered sustainability in ensuring our contracts were renewed.

We all still have to enjoy life despite our work loads and our Team Building sessions are well received by staff, this time, our Group Cricket Tournament. A fantastic day for all, with QZS being crowned champions.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji
President & CEO

Dream One Fire and Safety Services

"Being Certified by JOTUN"

DOFSS was recently certified by Jotun as approved applicator with regards to the application of its products/systems.

DOFSS started using Jotun Paints Steel Protection System and has completed its Intumescent Coating projects with VOMM Impianiti Processi and A. AIDERAZI Co. WLL.



Dream Group Basic First Aid Training

Twelve staff from different Division's successfully completed the First Aid Training course conducted by IPTS Training Institute on 27-28th April 2015.



Quick Zebra Services "New Contract Won"

More contracts won by QZS, this time with Future Bank and Deves Gate Car Services.

Also, I Pest Control consistently delivers the highest quality of services to its clients ensuring sustainability of all contracts.

Well done to QZS & IPC Team!

Dream Group QMS Q1 2015 Management Review Meeting

The First Quarter (Q1) Management Review Meeting held on 14 April 2015 and discussed the Monthly result of Monthly Service Customer Satisfaction survey by all divisions in relation to the services provided by Finance, HR and Health & Safety department.

The average score per month were summarized to observe each department's compliance to their set KPI's (75% Minimum Acceptable).

Finance, HR and Health & Safety MSCS Result

HR Dept = 94.83%
Finance = 94.78%
Health & Safety = 97.50%

After the meeting, awarding of QMS Group Team Certificate took place.



"Dream Group Events"

Health & Safety Forum No. 38

Health & Safety committee held the 38th monthly Health & Safety Forum to continuously monitor each Divisions performance in delivering Health & Safety to all of their staff.



TOOLBOX TALK

Health & Safety Department conducted a series of Training to various Sites. The Toolbox Talk topic in the month of April 2015 is regarding Electrical Safety awareness.

QZS – KHUH Site



Dream Readymix

QZS – BIA Site



Dream Pools



EMPLOYEES OF THE MONTH : April 2015

PROTECT SECURITY : Babu Ram Thapa
QUICK ZEBRA : Surender Rao Battu
DREAM POOLS : Sonny Laguidao

GROUP EMPLOYEE OF THE MONTH : April 2015



Congratulations to **Mr. Babu Ram Thapa** from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as Security Guard in Protect Security Services.

COMPANY PROFILE OF THE MONTH



Protect Security Services has grown to be one of the best known Security Organizations in the Kingdom of Bahrain by delivering only the highest quality service to our valuable clients.

Typical Services Provided are:

- CCTV Monitoring & Electronic Security Systems
- Customer Services / Helpdesk
- Manned Guarding
- Car Park Management
- Marine Patrol Services
- Event Security
- Intruder Alarm Monitoring & Response

CCTV/Security Systems



Customer Services



Manned Guarding / Car Park Management



"The leading Security Service Provider with highly trained professionals"

Contact Us:

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Email: protect@dreamgroup.bh

Website: www.protectsecurityservices.com

Coming Soon..

- **Major New Contracts in the Pipeline**

DREAM GROUP and DELMON GROUP
CRICKET TOURNAMENT
April 10, 2015 @ Riffa Sports Club



CONGRATULATIONS
QZS TEAM!
Great players!

'Till the next game!...

Well Done to the organizers and all staff from our Divisions for their participation and support making this sports event successful!