

DREAM NEWS



THE DREAM GROUP NEWSLETTER

Reg. No. CDGP 678 Issue No. 28 November 2013



Message from the President & CEO



A very busy period for all of our companies finalizing FY14 Budgets and planning for our New Year's activities.

Yet again, our Cleaning Division continue to increase their market share, this time by being awarded the cleaning of Lulu Hypermarket in Hidd.

We are very pleased with the outcome of our renovation project in Headquarters, whereby staff are enjoying the comfort of their new luxurious facilities which is in keeping with our IIP (Investors In People) Program.

As this Year draws to an end, I am very pleased to see that our Central Services have maintained a steady average of 97% throughout the year supporting our operational companies. So well done to you all!

I trust you find this months issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji
President & CEO

BUSINESS UPDATES

Quick Zebra Services "New Contract Won"

QZS, our Cleaning Division fought off stiff competition to be awarded a 2 year contract for cleaning services at the Lulu Hypermarket, Hidd Area.



Under this new contract, QZS will supply 50 nos. of cleaners to provide cleaning services in the establishment. The mobilization activities has been finished with excellent feedback from the client.

Dream Group HQ Office Renovation Completed

Dream Development has completed renovation work to the Headquarter's office space which covers the offices area of the Senior Management, Meeting Room, Finance & Cashiers Room.



The renovation transformed the offices into a more bright, sophisticated space with all new furnitures, wall finishes, floorings & lightnings.

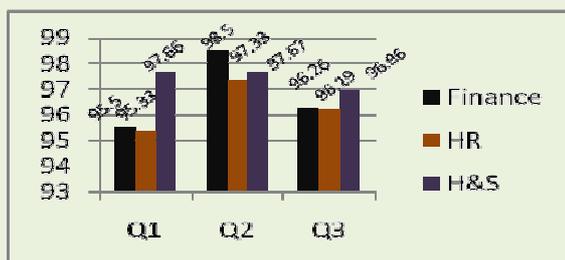
Dream Group QMS 7th Management Review Meeting

The Seventh Management Review Meeting took place on 10 October 2013.

The Quality Management Council discussed the 3rd Quarter's result of Monthly Service Customer Satisfaction survey by all divisions in relation to the services provided by Finance, HR and Health & Safety department.

The average score per quarter were summarized to observe each department's compliance to their set KPI's (75% Minimum Acceptable).

Finance, HR and Health & Safety MSCS Survey Graph



Q1 – 96.16%
Q2 – 97.83%
Q3 – 96.47%

*Average Score for the Group as of Q3-2013 is 97%.

The average results shows an excellent services provided by each respective department.

"Dream Group Events"

Health & Safety Forum No. 22



Health & Safety committee held the 22nd monthly Health & Safety Forum to enable discussion on different aspects of occupational safety within the accommodation and

workplace of each Division. The Forum also discussed the different types of Scaffolding and its proper erection to avoid any working hazards and ensure our employees safety.

Toolbox Talk Trainings were conducted to various QZS Sites by our Health & Safety Officers



QZS - KHUH



QZS - Enma Mall



QZS-BIA, Topic: Security Awareness, CCTV & Money



EMPLOYEES OF THE MONTH: October 2013

DREAM GROUP-HQ : Mr. Jai Prakash

DREAM DEVELOPMENT: Mr. Mohammed Yusuf

PROTECT SECURITY : Mr. German Bien

QUICK ZEBRA : Mr. Chinniah Attem

GROUP EMPLOYEE OF THE MONTH: October 2013



Congratulations to **Mr. Jai Prakash** from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as Driver with DG Headquarters.

COMPANY PROFILE OF THE MONTH



Protect Security Services has grown to be one of the best known Security Organizations in the Kingdom of Bahrain by delivering only the highest quality service to our valuable clients.

Typical Services Provided are:

- CCTV Monitoring & Electronic Security Systems
- Customer Services / Helpdesk
- Manned Guarding
- Car Park Management
- Marine Patrol Services
- Event Security
- Intruder Alarm Monitoring & Response

CCTV/Security Systems



Customer Services



Manned Guarding / Car Park Management



"The leading Security Service Provider with highly trained professionals"

Contact Us:

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Coming Soon!..

- Major New Contracts in the Pipeline
- New State of the Art Staff Accommodation

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